



# ROCKWOOD

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C A B I N E T R Y

## Warranty

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### LIMITED TWO (2) YEAR WARRANTY

ROCKWOOD, LLC. warrants to the original consumer purchases that Rockwood cabinets, door hinges, and drawer glides will be free from defects in material and workmanship under normal use and service for the **two (2) year** of the product (Proof of Purchase is required).

This warranty is not transferable and only applicable to product used for residential purposes. Representatives of ROCKWOOD do not have the authority to change or enlarge this warranty. This warranty does not cover normal wear and tear, damage or defects caused by accidents, misuse, abuse, lack of necessary maintenance or acts of God; nor does it cover alteration, modification, improper installation, improper handling / storage, environmental conditions, nor any labor expenses.

ROCKWOOD, LLC., at our option, may elect to repair or replace with a functionally equivalent product any ROCKWOOD product covered by this warranty. Some replacement parts are subject to availability and may differ from original parts received. Return of defective product may be required for a replacement to be issued. Repair parts or replacement parts are at the expense of ROCKWOOD, LLC., but customer shall bear all other expenses. These expenses may include, but are not limited to, cost of removal and re-installation of product, labor expenses, etc.

The variation in color and grain pattern in wood adds to its natural beauty and is not considered an imperfection. Environmental factors, including but not limited to artificial / natural light, moisture, cleaners, smoke, etc., may cause the darkening or mellowing of a cabinet over time. This is a natural process and can be expected. This warranty does not cover the natural aging or darkening / mellowing of wood color, the inherent growth characteristics of, or variation in wood.

Some of the cabinet lines feature a glazed finish which accentuates the door and drawer front profiles. This glaze is hand applied over a stain or paint and may, due to the nature of application, consist of random drips, runs, etc. As glazing is a hand applied process there will be variations in color and appearance from door to door and cabinet to cabinet. This is not considered a defect and is considered normal with hand applied finishes. It is the nature of wood to expand and contract to varying degrees depending on climate conditions. As a result, cabinet lines with painted surfaces may show fractures in the paint at joints. This is normal and is not considered a defect.

This warranty is valid only in the United States of America and is not transferable. All implied warranties are limited in duration to the shorter of the period provided by law or the period of this warranty. To the extent permitted by law, this warranty excludes special, incidental, or consequential damages. Some states do not allow the exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights; you may have other rights which vary from state to state. To exercise this warranty, please contact the ROCKWOOD supplier from whom you purchased the product. Report, in writing, to [sales@gorockwood.com](mailto:sales@gorockwood.com) all defects claimed and include proof of purchase documentation.